



2151

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Holden et al.

Serial No.: 09/735,427

Filed: December 12, 2000

For: System and Method for Dynamic
Queuing in an Automatic Call
Distributor

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Attorney Docket: 22171.177.02

Group Art Unit: 2151

Examiner: Phillips, Hassan A.

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

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Technology Center 2100

TRANSMITTAL

Dear Sir:

Submitted herewith is an executed Supplemental Declaration relating to the above-identified application. The original Declaration filed with the United States Patent Office on December 12, 2000, inadvertently failed to include the priority application information relating to United States Provisional 60/174,119, filed December 31, 1999. The enclosed Supplemental Declaration properly identifies the claim for priority.

Applicant respectfully requests approval.

Respectfully submitted,

David L. McCombs
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Date: 23 APRIL 2004
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents
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Gayle Conner